

Too Many Layoffs. Information Technology. Hybrid. Information network expert seeks Network Analyst position. (Through no fault of his own, candidate has been laid-off three times in about four years. To prevent employer's assuming he was terminated for cause or is a job hopper, candidate makes exception to the resume rule of giving no reasons for leaving a job.) Requirements: Bachelor's degree in Computer Science or equivalent training and several years of related full-time experience,¹ experience operating and configuring security and networking on enterprise systems,² excellent customer service skills,³ knowledge of networks routing and switching equipment, authentication systems, network diagnosis tools,⁴ and experience with Windows and Unix.⁵

JASON P. KING

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Network analyst and security administrator more than three years of LAN administrative experience.¹ Recognized for expert troubleshooting, using network analyzers and test equipment to quickly solve network hardware problems. Able to research past problem resolutions and develop new solutions. Adept in planning, coordinating, and controlling automated systems.

AREAS OF EXPERTISE

- Local Area Networks:** Experienced in installation/configuration of new software modules, user training, diagnostic and problem resolution, testing and providing operational support and maintaining/monitoring automated systems.
- System Design:** Adept at analyzing, designing and implementing computer software to manage central systems.
- Customer Service & Communications:** Good at understanding and resolving client problems.³ Outstanding documentation, written and verbal communication skills. Comfortable in high-pressure, 24/7 on-call environment. Team member and mentor.

IT KNOWLEDGE AND SKILLS

Software: ^{4,5} Novell NetWare 3.1/4.0, Win95/98/XP/Vista, IIS, Linux (RedHat), Checkpoint Firewall/VPN1, Visio, Cisco PIX, Unix Citrix

Hardware: ⁴ PC maintenance/installation, servers, desktops and laptops, Cisco Routers/Catalyst Switches, Cabletron Ethernet/Fast Ethernet, Ascend/Lucent ISDN

Networking: Peer-to-Peer, Client/Server, TCP/IP, DHCP, WINS, DNS, Routing, Network Cabling, FDDI, Gateways, Firewalls, Ethernet, VPN

CERTIFICATIONS ¹

MCSE, MCP+Internet, [date]
MCP: NT Workstation, Server, Enterprise, TCP/IP, IIS3.0, [date]
A+ certified, [date]

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PROFESSIONAL EXPERIENCE

Network Administrator [dates]

Allegheny Computer Systems, Inc., Pittsburgh, Penn.
(Company being sold.)

- Administer, direct and integrate networks in multiple platforms.
- Develop, assess, maintain and configure LAN/WAN network hardware, software telecommunications and systems solutions.² Troubleshoot network security, servers, LAN/WAN hardware, software and integration. Perform vulnerability assessment testing.
- Manage corporate network and servers. Configure routers, switches, servers and firewalls.

Key Accomplishment:

Managed selection, installation, configuration and testing of monitoring software, ensuring 99.99% uptime. Spent half of allotted \$50,000 budget.

Firewall Administrator/Contractor [dates]

GBH Consulting, Ingram, Penn.
(Company closed.)

- Built firewall security policy from the ground up; created security policy for customers based on need and services provided. Monitored and maintained customer firewalls, building and troubleshooting VPNs and secure dial-in connections
- Troubleshoot customer issues.
- Technical point-of-contact for sales staff; trained personnel in networking and firewall security.

Cisco Engineer/Contractor [dates]

TechSys Solutions, Mt. Oliver, Penn.
(Company lost major contract, resulting in significant staff layoffs.)

- Monitored and maintained 135+ diverse and complex Web hosting client network environments. (24/7, 99.99% uptime.)
- Reviewed router and switch configuration, checked for anomalies, anticipated/averted problems.
- Monitored and managed multiple data lines through six global data centers.

Systems Integration Manager [dates]

Three Rivers Computers, Pittsburgh, Penn.

- Managed, trained and supervised production staff of 11 technicians.
- Configured, integrated and serviced PCs; installed and configured software applications for workstations, servers and laptops. Troubleshoot hardware and software.

EDUCATION

BS Degree, Computer Science*, College of Allegheny County [date to present]

*48 of 62 required credits completed