# Feedforward Form for Observers during Role Play

When observing the role play, please pay attention to whether the person handling the situation is

\* Stating clear intent

\* Framing the conversation

\* Exploring the issue

\* Listening

\* Questioning

\* Achieving shared ownership

\* Finding win/win

\* Handling challenges constructively

\* Deflecting irrelevant questions or statements

\* Getting commitment from the other person