# Feedforward Form for Observers during Role Play

When observing the role play, please pay attention to whether the person handling the situation is

 \* Stating clear intent

 \* Framing the conversation

 \* Exploring the issue

 \* Listening

 \* Questioning

 \* Achieving shared ownership

 \* Finding win/win

 \* Handling challenges constructively

 \* Deflecting irrelevant questions or statements

 \* Getting commitment from the other person